

Privacy Statement

Joondalup Family Centre is committed to protecting your privacy and ensuring that your personal information is handled safely and responsibly. This Privacy Statement outlines our practices regarding the collection, use, and protection of your personal data. By using our website, you agree to the terms of this Privacy Statement.

A Privacy Statement disclosing Joondalup Family Centre's information gathering and dissemination practices will be maintained and made available in the public area of the Joondalup Family Centre website. This ensures transparency and trust with our users and complies with applicable privacy laws.

Information We Collect

We may collect personal information from you when you:

- Register for our programs or services.
- Contact us via our website, email, or phone.
- Subscribe to our newsletters or updates.
- Interact with us through social media or other digital platforms.

This information may include:

- Your name, email address, phone number, and postal address.
- Information related to your child's registration for our programs.
- Any other information you choose to provide during communication with us.
- We also collect non-personal data, such as IP addresses, browser types, and pages viewed on our website, to improve our services and user experience.

How We Use Your Information

Joondalup Family Centre uses your personal information for the following purposes:

- To provide and manage our services and programs.
- To communicate with you about your inquiries, bookings, and relevant updates.
- To process payments and donations.
- To send you newsletters, upcoming event information, or program updates (if you opt in to receive these communications).
- To improve the functionality and content of our website.
- We will not sell, rent, or disclose your personal information to any third parties unless required by law or necessary for the delivery of our services (e.g., payment processors or regulatory authorities).

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Protection of Your Information

We are committed to ensuring the security of your personal information. We implement industry-standard security measures to protect your data from unauthorized access, use, or disclosure. These measures include secure servers, encryption, and restricted access to personal information.

Your Rights

You have the right to:

- Access the personal information we hold about you.
- Request corrections or updates to your information.
- Request that your information be deleted, subject to any legal requirements or obligations we may have.
- To exercise these rights, please contact us at admin@joondalupfamilycentre.com.au or 08 9300 3036

Use of Cookies

Our website may use cookies to improve your browsing experience. Cookies are small files stored on your device that help us understand how visitors use our site and offer a more personalized experience. You can adjust your browser settings to refuse cookies if you prefer.

Links to External Sites

Our website may contain links to third-party websites. Please note that we are not responsible for the privacy practices or content of external websites. We encourage you to review the privacy policies of any site you visit.

Changes to Our Privacy Policy

Joondalup Family Centre reserves the right to update this Privacy Statement at any time. Any changes will be posted on this page, and we encourage you to review this policy regularly to stay informed about how we protect your information.

Contact Us

If you have any questions or concerns regarding our Privacy Statement or how your personal information is handled, please contact us at:
admin@joondalupfamilycentre.com.au